BACCALAURÉAT PROFESSIONNEL

ÉPREUVE ORALE SPÉCIFIQUE – ANGLAIS

TERTIAIRE

COMMERCE

SECTION EUROPÉENNE DURÉE DE L'ÉPREUVE : 20 minutes

La calculatrice et le dictionnaire ne sont pas autorisés.

A&O HAMBURG CITY

Situation

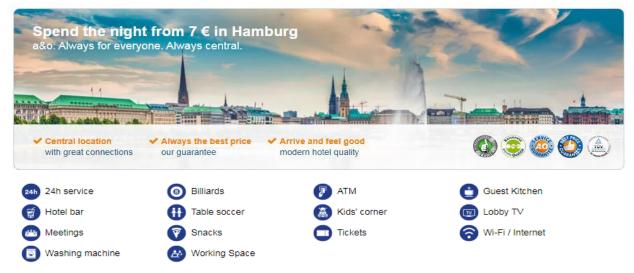
You work at the youthostel a&o Hamburg city. You receive a phone call from a Swedish girl who wants to organise a stay for 5 girls next August.

<u>Tasks</u>

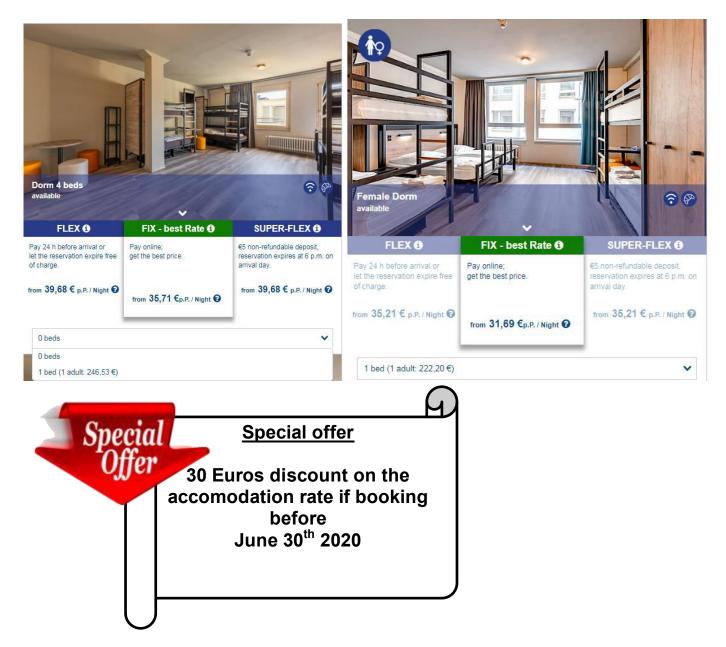
You have to answer the different questions the Swedish girl will ask you on the phone. Give her information about:

> the facilities, location, opening hour to check in, direction to come, the different kinds of rooms, and the best one for them, the room rates, discount in any.

Annexe 1



Annexe 2: room rates



Annexe 3: General information

Description of our hostel a&o Hamburg City

The a&o Hamburg City has modern equipped single, double, family as well as spacious and cozy multi-bed rooms with 4 to 8 beds. The lobby and entrance area with billiards and football table as well as the children's play area provide an inviting atmosphere with international charm. Wi-Fi is free in all rooms, as well as in the lobby and at the snack bar. In the warm months you can definitely enjoy the sun on our great roof terrace with the most beautiful view over Hamburg.

Centrally located: a&o Hamburg City

The a&o Hamburg City has a central location and very good connections to all public transportation. The S+U-Bahn stop "Berliner Tor" (S1, S2, U2, U3) is only a 3-minute walk from the hotel. The main train station is a 20-minute walk. Due to its central location the a&o is ideal to reach by all forms of public transportation, and is a great starting point for excursions into the city of Hamburg.

Special features of our hostel a&o Hamburg City

Our hostel Hamburg City is the biggest a&o Europe-wide and guarantees you multicultural experiences. This is where the world meets. The perfect place to get to know us is our huge lobby, in good weather the fabulous roof terrace.

Check-in: from 3 pm Check-out: at 10 am Late Check-out: at 2 pm Weekend-Check-out: at 11 am

Source : <u>https://www.aohostels.com/en/youth-hostel/</u>